# Green Mountain Transit Service in Mad River Valley

Jamie Smith, Director of Marketing and Planning



### Overview

- ► E&D Service
  - ► Types of Service
  - Metrics

#### Seasonal Bus Service

- Overview
- Changes
- Partnership with Partners
- Funding
  - Current model
  - Future



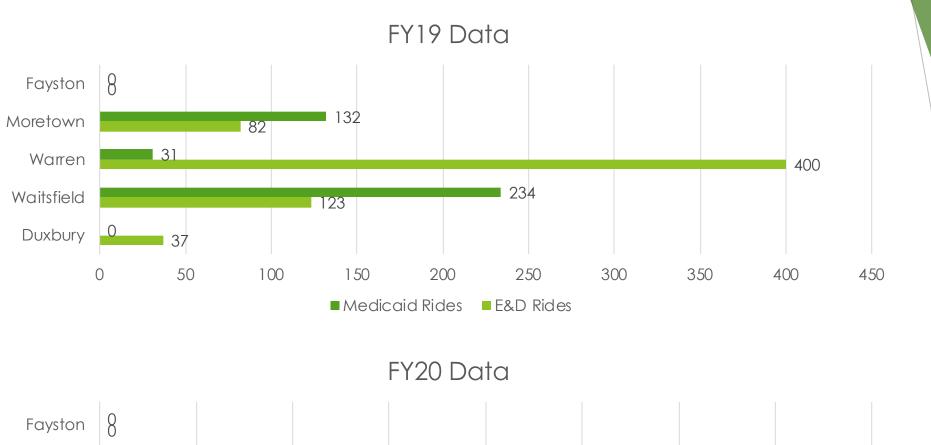
#### **E&D Service**

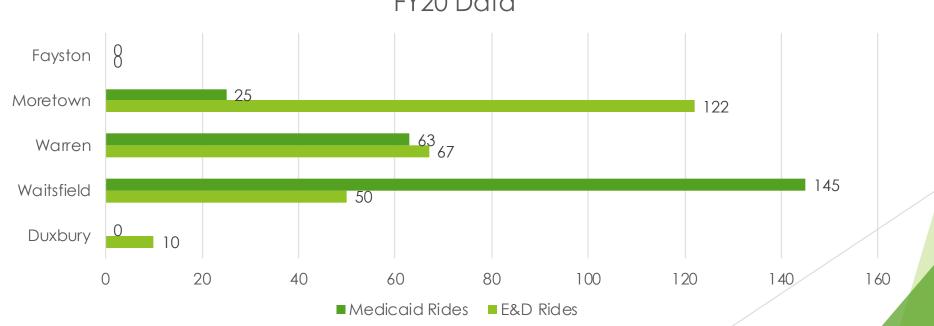
#### Elderly Passengers

- E&D Service is provided by Council on Aging
- Grant-funded Service
- No financial contribution provided by towns

#### Passengers Under 60 Years

- Service provided by GMT through a program called Ticket to Ride
  - Budgeted program based on passenger's location
- Passengers qualify based on a mobility need that prevents them from using regular fixed-route service
- Grant-funded Service
- No financial contribution provided by towns





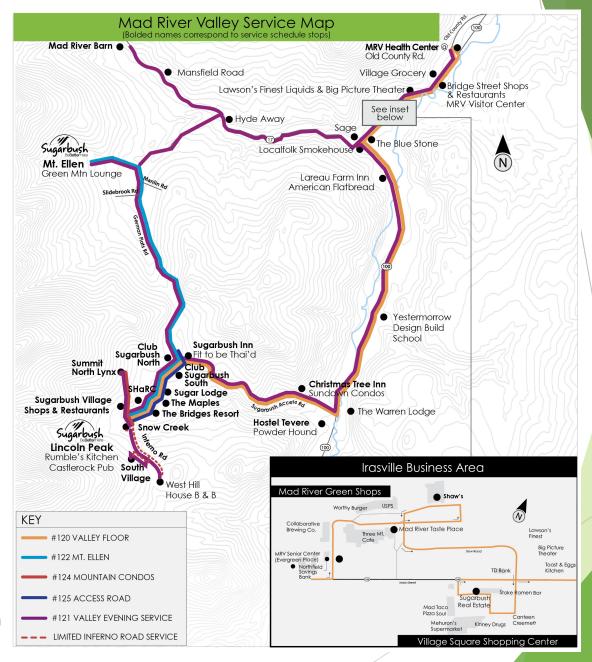
### 2019-20 Bus Service

Daily Service operates

December 20, 2019 – March 29, 2020

Late service on select routes April 4-5, 2020

- Valley Floor: Lincoln Peak to the Valley
  - 60 minute service daily
- Mt. Ellen: Lincoln Peak to Mt. Ellen
  - 30 minute service
- Mountain Condos: Lincoln Peak to Summit North Lynx, limited service on Inferno Road
  - 40 minute service on Weekdays, 20 minute service on Weekends and select holiday periods
- Access Road: Lincoln Peak to Sugarbush Inn
  - 40 minute service on Weekdays, 20 minute service on Weekends and select holiday periods
- Valley Evening Service: Entire service area
  - 10 trips operating from Lincoln Peak on Saturday evenings and select holiday periods



# Changes this Season

- 2018-19 Ski Season
  - Eliminated the Access Road and Mt. Ellen routes and replaced with the Sugarbush Connector (operated every 20 minutes)
  - Valley Floor bus travelling from Lincoln Peak to the Valley via Access Road; elimination of German Flats and Route 17

- 2019-20 Ski Season
  - Returned to service model from the past, including operating the Access Road and Mt. Ellen routes
  - Elimination of the full Town Hill Road loop; this season GMT will pull into the MRV Health Center
  - New routing through Mad River Green Shops providing direct access from the MRV Senior Center/Evergreen Place to MRV Health Center
  - ▶ No dispatch on-site
  - Fixed route service on the Valley Evening Service
  - Implementation of a fare on Valley Evening Service
  - Launching Transit app to track routes, launching Token Transit app for fare payment on VES

#### GMT and our Partners

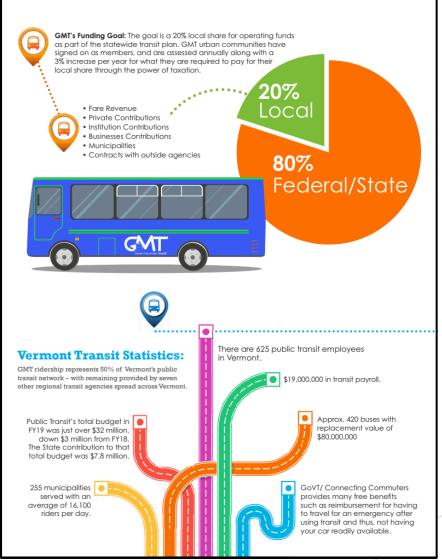
- GMT works directly with MRVPD and Sugarbush to plan seasonal service
- GMT is an active participant in MRVPD TAC meetings
- Most service planning occurs as part of the MRVPD TAC meeting to offer other partners (local businesses, MRV Chamber of Commerce) the opportunity to weigh-in on changes



## Current Funding Model

- ► The current funding model used in the rural system, the fair share equation, is flawed.
  - ▶ It relies heavily on census data
  - Doesn't account for actual service provided
  - Doesn't factor in capital match for vehicles or full overhead costs of the organization
- GMT's goal is to eventually receive the full 20% local match contribution
- The process to request additional funding is often is cumbersome and GMT doesn't have the staff capacity to meeting petitioning requirements





#### What's Next?

- GMT recently hired a new Community Relations and Public Affairs Manager, Jenn Wood
- ▶ Jenn's role is to meet with and educate local communities on services provided and GMT's status as a municipality
  - ► The goal: In meeting with local select boards/town administrators, GMT's hope is that towns will include transit funding in their general budget
  - In educating select boards/town administrators on GMT's status as a municipality, we are hoping to be exempt from petitioning requirements
- In addition to education surrounding funding, GMT is working on a service guidelines document that will help staff and the GMT Board of Commissioners evaluate, design, and modify transit services allowing for a transparent and objective decision-making process

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